MITAPS

The Michigan Timely Application and Permit Service (MiTAPS) provides one-stop shopping for companies to determine what permits are necessary to do business in Michigan. Prior to MiTAPS, businesses had to go through many departments or agencies in order to find the right spot to begin. With MiTAPS, businesses are able to apply for needed permits online and track the status of permits while they are being processed –regardless of the department or agency. There is no wrong door for "getting started."

MiTAPS allows businesses to locate over 200 permits and registrations online, 24 hours a day, seven days a week. MiTAPS includes end-to-end application and payment for 23 permits spanning four state agencies. These 23 permits represent "high volume" permits for DEQ, DLEG, DCH, and Treasury and represent nearly 200,000 paper submissions that can now be filed electronically. In the last 30 days, links to 76 city permits and seven county permits were added.

Over 3,400 users have registered on MiTAPS, meaning they have created an account in order to receive important information electronically about their application, or updates on their account.

The following chart shows the active ONLINE permits available in MiTAPS:

Active ONLINE permits available in MiTAPS

	Agency	Permit/License/registration Name	Annual Volume
1.	MDOT	Single trip transport	102,000
2.	Treasury	Registration for taxes (Form 518)	20,000
3.	UIA	Registration for unemployment taxes (schedule A)	20,000
4.	DLEG	Mechanical Permit Application	15,000
5.	DLEG	Electrical Permit Application	13,000
6.	DLEG	Plumbing Permit Application	12,000
7.	DCH	Radiation permit	10,000
8.	DEQ	Part 301 Inland Lakes and Streams	3,440
9.	DEQ	Part 303, Wetlands Protection	1,800
10	DEQ	Storm Water-Construction (Notice of Coverage)	1,200
11	DEQ	Storm Water-Industrial (Notice of Intent)	680
12	DEQ	Air quality permit to install, Part 55	540
13	DCH	Certificate of need – letter of intent	500
14	DEQ	Part 325, Great Lakes Submerged Lands	450
15	DEQ	Part 31 Water Resource Protection	400
16	DCH	Mammography machine	350
17	DCH	Plan review & construction permit	300
18	DEQ	Part 353, Sand Dune Protection and Management	250
19	DEQ	Part 332, Shorelands Protection and Management	150
20	DEQ	NPDES	140
21	DEQ	Storm Water-Industrial (no exposure certification)	40
22	DEQ	Storm Water - Industrial (No Exposure Certification)	40
23	DEQ	Part 315, Dam Safety	10
		TOTAL	198,810

Business Services Portal

In June 2006, Michigan launched an alternative to paper filing for business registration. Now businesses have 'one stop' shopping for electronically applying for six tax registrations (unemployment, sales, withholding, tobacco, motor fuel, and single business). Since June 1, 2006, an astounding 900+ businesses have registered on-line. The Department of Treasury has included a link of its website to the new business portal.

The time for receiving tax identification numbers is reduced to less than five days upon receipt of the electronic application with this new process, as opposed to 6-8 weeks with the paper process. Businesses start quicker because of the reduction in the approval process. Businesses actually gain 30 more days to operate, resulting in increased business revenue in their initial years.

Because businesses can either use the business registration website or the MiTAPS site, there is no wrong door for "getting started."

Other Notables:

- Michigan corporations can now file annual reports and pay associated fees online.
- The portal allows businesses to electronically file their quarterly wage reports. Thus far, over 19,000 businesses have created employee accounts.
- By October, Michigan will add even more online permits including: nursery permits (9,000).

Air Permitting:

DEQ has made reforms to its air permitting process to ensure that all applications were reviewed and decided upon within six months; however, the process has exceeded that goal.

- To date over 750 permit applications have been filed under this revamped program, with decisions being made, on average, in 55 days. Of those, 22% have been issued within 14 days, and 40 % within 30 days.
- Seventeen permits, including those for General Motors' Flint Metal Shop, Tesa Tape, and Pfizer's Ann Arbor site, have been issued on the very same day the application was received by DEQ staff.

Same day permit decisions represent the administration's commitment to protecting and enhancing our environment, while competing in an evolving global economy.

Mike Johnston from the Michigan Manufactures Association referred to the permit improvements as the "most remarkable process innovation I have seen in 20 years in state government".

The DEQ received accolades from businesses across the state for this new process. General Motors Corporation Worldwide Facilitates Group awarded the DEQ with the "Crew Award" that recognized teamwork which went into making the state's air permitting process one of the best in the nation.